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AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Company Name	FEIN/SSN
Total Holdings, Inc.	22-710483
Dbafka	Telephone #
GTC Communications	562-968-5420
Mailing Address	
3605 Long Beach Boulevard, Suite 201	
City, State, Zip Code	
Long Beach, CA 90807	
Business Location	
Long Beach, CA 90807	Los Angeles
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation
Mailing Address: 2 Office Park Court, Suite 103
Columbia, SC 29223
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Heather Hall, Vice President of Operations		
A.	General Manager (Include Address if different than above)	
	562-968-5420 / 562-427-4728 / heatherh@opexld.com	
	Telephone Number / Facsimile Number / E-mail Address	
	Lucy Sung, Customer Service Director	
B.	Customer Relations/Complaints Representative (Include Address if different than above)	
	562-968-5420 / 800-710-0963 / lucys@opexld.com	
	Telephone Number / Facsimile Number / E-mail Address	
	Heather Hall, Vice President of Operations	
C1.	Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)	
	562-968-5420 / 562-427-4728 / heatherh@opexld.com	
	Telephone Number / Facsimile Number / E-mail Address	
	800-486-4030	
C2.	Customer Contact (Toll Free Number)	
	N/A	
D.	Engineering Operations (Include Address if different than above)	PSC SC MAIL / DMS
	/ /	
	Telephone Number / Facsimile Number / E-mail Address	
	N/A	
E.	Test and Repair (Include Address if different than above)	
	/ /	
	Telephone Number / Facsimile Number / E-mail Address	
	Heather Hall, Vice President of Operations	
F.	Emergencies (During Non-Office Hours)	
	562-968-5420 / 562-427-4728 / heatherh@opexld.com	
	Telephone Number / Facsimile Number / E-mail Address	

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Heather Hall, Vice President of Operations
- G. **Regulatory Officer** (Include Address if different than above)
562-968-5420 / 562-427-4728 / heatherh@opexld.com
Telephone Number / Facsimile Number / E-mail Address
N/A
- H. **Dual Party Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
N/A
- I. **Interim LEC Fund Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
Mark Lammert, CPA
- J. **Universal Service Fund Mailings** (Name)
c/o Compliance Solutions, Inc., 740 Florida Central Parkway, Suite 2028, Longwood, FL 32750
(Mailing Address)
407-260-1011 / 407-260-1033 / mark@csilongwood.com
Telephone Number / Facsimile Number / E-mail Address
Mark Lammert, CPA
- K. **Gross Receipts Mailings** (Name)
c/o Compliance Solutions, Inc., 740 Florida Central Parkway, Suite 2028, Longwood, FL 32750
(Mailing Address)
407-260-1011 / 407-260-1033 / mark@csilongwood.com
Telephone Number / Facsimile Number / E-mail Address
N/A
- L. **Lifeline Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address

Mark Leafstedt

This form was completed by

CEO

Title

Signature

Date

11/6/12

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201